

Online Certificate Course
On
Consumer Law & Practice
(August 22-23, 2022)



Organised by:
Chair on Consumer Law
National Law University Delhi

Under the aegis of:
Department of Consumer Affairs
Ministry of Consumer Affairs, Food and Public Distribution
Government of India

Call for Applications

Introduction

The Chair on Consumer Law is organising the 3rd edition of Online Certificate Course on Consumer Law and Practice under the aegis of Ministry of Consumer Affairs, Food and Public Distribution, Government of India from August 22-23, 2022. The Course is planned to deliberate upon the new developments in the field of Consumer Law including the new Consumer Protection Act, 2019, enforcement experience especially the working of the consumer regulator i.e. Central Consumer Protection Authority (CCPA), provisions related to product liability, mediation and several other mechanisms provided under the new law which appear promising for protection of consumer interests, challenges arising out of new age economy. The role of other laws and regulatory bodies like FSSAI, CCI, TRAI, SEBI, IRDAI *etc.* in protecting consumer interests is also needed to be understood. It is critical to have a synergy between consumer law education and its actual application in consumer fora. With this in mind, one of the course's themes has been designed to deliberate practical aspects of consumer law. The resource persons for the Certificate Course would comprise of renowned academics and professionals from leading Universities, policy makers, regulators, practitioners of consumer law besides representatives of think-tanks & VCOs working in this branch of law.

About the Chair

The Chair on Consumer Law had been established at the National Law University, Delhi by the Department of Consumer Affairs, Ministry of Consumer Affairs, Food & Public Distribution, Government of India in the year 2019 to act as a Think Tank for Research and Policy related issues on Consumer Law & Practice. To attain these objectives, the Chair undertakes advocacy and capacity building activities with targeted stakeholders such as students, academics, professionals, government officials, members of consumer fora, Voluntary Consumer Organisations (VCOs)/ NGOs etc. The Chair also periodically organizes legal aid and awareness camps, as part of its community outreach initiatives. The Chair also offers short duration Certificate Courses in Consumer Law & Practice to build capacities of professionals, The Chair conducts research in the area of consumer law & policy, and provides inputs to policy makers. The Chair reviews draft legislations and rules in this area and provides its comments. The Chair also analyses various judicial pronouncements in the field to ascertain trend analysis, to provide inputs to policy makers to make the legal architecture robust in light of experience gained and difficulties faced. Visit the [Chair's Website](#) for more details.

Tentative Themes to be Covered during the Certificate Course:

- Salient Features of the Consumer Protection Act, 2019
- Role and Working of CCPA
- Role of Mediation in Redressal Mechanism: Case Studies
- Consumer Protection under Sectoral Laws
- Health Care Sector & Consumer Protection: New Developments
- Food Safety Law & Consumer Protection
- Insurance Sector & Consumer Protection
- Landmark Decisions: Case Studies
- New Age Challenges: Issues & Concerns
- Consumer Protection under Competition Law
- Emerging Global Trends
- Consumer Law: Practice and Procedure
- Consumer Protection: Way Forward

Duration of the Programme:

02 Days (August 22-23, 2022)

Who can attend:

- Faculty Members;
- Research Scholars;
- Advocates;
- PG/ Graduate/ Under Graduate Students;
- Consumer Rights Activists/ NGOs/ VCOs

Award of Certificates:

The certificate will be awarded by Chair on Consumer Law, NLUD to all the candidates upon successful completion of the course.

Registration Fee:

Rs 2000 (Rupees Two Thousand Only) (*Non-Refundable*)

Application Process:

To apply for the programme, please - make the payment on this [Link](#) and then fill the google form on this [Link](#).

P.S.- the screenshot of the payment made is to be uploaded in the above google form.

Limited Seats

Registration on “first come first served” basis

In case of any queries, please contact:

Course Co-ordinator:

Dr. Sushila

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Research Director, Centre for Study of Consumer Law & Policy, NLUD; and

Project Director, Chair on Consumer Law, NLUD

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Student Co-ordinators:

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